

## REPAIR NOTE ENDCONSUMER

Please ensure that you only return the goods together with this form. All returns without this document cannot be processed.

Should you have a complaint within the context of the warranty obligations, this must be complained to the seller of the product (specialist dealer). In this case, please send the model including a copy of your invoice to the seller. If the model is sent directly to BRAWA, there is no right of warranty. If the purchase was made in the BRAWA factory sale or BRAWA online shop, please include a copy of the invoice.

We generally send a cost estimate for repairs from EUR 60.00. This must be confirmed within 14 days or the item will be returned to you unrepaid. **The minimum repair fee is EUR 25.**

Deliveries and pick-ups are possible from Monday to Friday between 08:00 and 12:00 at our head office in Remshalden (Entrance Administration, Uferstr. 26). Please note that deliveries without a completed return form cannot be accepted.

### Customer data

Last name	First name	Customer number (if available)
Street / House number	Post code / City	Country
Phone (for inquiries)	E-Mail (for inquiries)	Invoice no. (BRAWA online shop/factory sale)

### Product information

Item number	Product name	Purchase date
You drive <input type="checkbox"/> analog <input type="checkbox"/> digital	Installed decoder type / manufacturer	Current decoder adress
Used digital controller	Retour per <input type="checkbox"/> Shipping (plus shipping costs) <input type="checkbox"/> Pick-up	

Fault description (Mandatory field: the repair is only possible with fault description)

City, Date	Signature
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Send the sufficiently franked parcel together with the completed form to the following address:

BRAWA Artur Braun Modellspielwarenfabrik GmbH & Co. KG  
Reparaturservice  
Uferstraße 24-30  
73630 Remshalden  
Germany

Not prepaid parcels will not be accepted by our goods receiving department.